ICD-10: A More Complete View

ICD-10 is coming – and soon. Organizations are employing widely varying approaches to prepare. Some organizations will treat the preparation as a technical exercise. Others will treat it as a process change. Still others will look to train and revamp their staffs. At Encore, we understand that successfully transitioning to ICD-10 requires a comprehensive and multidisciplinary approach. From physician documentation to abstraction techniques, from interfaces and datasets to coding, billing and reporting, our clients will need to prepare themselves across the entire organization. Encore’s experienced team and cohesive methodology addresses the technology, the processes, and the organizational issues. We do this through a disciplined approach that includes assessment, planning, and remediation. No matter where you are in your ICD-10 journey, we can assist with readiness assessments, planning, or remediation.

Why Encore:
1. **Our Application Expertise** – Our heritage of implementation makes us expert in most EHRs.
2. **Our Technology** – We have proprietary tools to measure the financial impact on future reimbursements as well as tools to identify data risks associated with the changes.
3. **Our Clinical and Coding Expertise** – Our consultants are MDs, RNs, and certified ICD-10 coders who understand clinical processes and know coding.
4. **Our Strategic Focus** – Our Strategy & Advisory Service Line allows us to make sound long-term decisions during planning.
5. **Our Business Intelligence Expertise** – Our BI Service Line allows us to help you make decisions now that will make your data more useful down the road.

Our Approach:

**Assessment:** We evaluate the readiness of a provider’s technology, looking at the compatibility of data stores, applications, interfaces, and third parties. We then describe the future state of operations for fully compliance and identify the gaps.

**Planning:** We develop a roadmap for getting from the current state to a future state that is fully compliant with ICD-10. For some clients this involves developing test plans, training plans and curricula, and for others this can include helping select an application that will help with future processes, like a Computer Assisted Coder.

**Remediation:** We manage the transition in collaboration with our client. Encore has experience leading testing programs, training both coders and clinicians, and managing vendors. We can handle every aspect of remediation.

If you would like to learn more about Encore’s ICD-10 services, please contact Eric Hodge, ehodge@encorehealthresources.com.