A growing number of hospitals and healthcare systems who have implemented EHRs are now discovering that it takes more than just EHR technology to streamline patient care and break down the silos that exist between members of the care delivery team. Healthcare providers are seeking opportunities to streamline their care processes while simultaneously improving patient outcomes and decreasing costs. An opportunity that meets both of these goals is Cerner’s Interdisciplinary Plans of Care (IPOCs).

Encore has the experienced Cerner consultants to provide the leadership and knowledge to maximize Cerner’s IPOC functionality, and move our clients toward an environment of coordinated, multi-disciplinary patient care delivery that will improve outcomes and lower costs.

Electronic IPOCs, properly developed and implemented, can be powerful tools to break down inter-departmental siloes and achieve the desired goals of standardizing and streamlining patient care. They offer the potential of improving patient outcomes and resource utilization while decreasing costs for patient care. The formula for a successful IPOC development strategy requires incorporating experienced clinical professionals into the planning, development and implementation process.

**Encore’s IPOC strategy for Cerner clients includes:**

- Input and engagement of the entire patient care team and a recognition that each member brings value and expertise to the care plans development
- An active executive sponsor to provide oversight and act as champion of the project
- Strategies to insert the capture of interdisciplinary care data into the care team members’ daily workflow
- Alignment with the healthcare organization’s clinical, patient safety and quality goals
- An understanding of eMeasures and strategies to maximize opportunities to collect discrete data
- A focused approach and commitment for standardizing documentation across disciplines
- Development of a reporting and monitoring plan to allow the organization to identify issues related to adoption and desired patient outcomes
Encore’s Cerner consultants have the experience and knowledge to deliver:

- Completed Data Collection Workbooks (DCWs)
- Design guidelines
- Training materials
- Governance for approval and maintenance
- Change Control processes
- Go-live support guidelines
- Reporting / monitoring / metrics
- Satisfaction survey / evaluation
- Experience from design to implementation/support

Electronic Library

The development of a library of electronic IPOCs requires much more than simply loading existing care plans into a computer, which would ultimately produce the same disjointed and ineffective outcomes that legacy paper plans have created. To meet the goal of a true IPOC, these electronic tools must be carefully planned and constructed to promote the healthcare organization’s clinical, patient safety, and quality goals.

The interdisciplinary plans of care must align with the workflows of the care team members, provide the discrete data necessary for eMeasure reporting, and further the goals of improved patient care and transition times (the LOS before a patient can be moved to the next level of care, be it an internal transfer to a lower level of care, or an external transfer to home or another facility).

As healthcare providers move into the future of value-based care, they will need to maximize all opportunities to improve their coordination of services: not only while the patient is in-house and has clear documentation of status and progress towards goals, but also while the patient is transitioning to the next step in their care process.

Service Offering Description

The Encore team can provide Cerner’s clients with a full range of IPOC related services and multiple options, to include an assessment of current state, remediation of existing IPOCs to improve effectiveness, and a full IPOC development and implementation service.